



The Southern Tier Rapid Response Team represents the NYS Department of Labor and WorkforceNY One-Stop Centers. We assist dislocated workers with information on NYS Unemployment Insurance Benefits, Local One-Stop Services, Health Insurance alternatives, pertinent websites, and other support services to assist workers through this transitional period.

Rapid Response Team contacts:

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Unemployment Insurance

This is temporary income for eligible workers who become unemployed through no fault of their own and who are ready, willing, and able to work and have sufficient wages in covered employment. You should file a claim the first week that you are unemployed. A delay may cost you benefits.

The quickest and most convenient way to file is on the web at www.labor.ny.gov

Click on "Unemployment Assistance," then on the link to file a claim. You may find answers to your questions on this site in the unemployment handbook or in the frequently asked questions.

You may also file your claim by phone at 1-888-209-8124.

NY State of Health

New York State of Health is the new Official Health Plan Marketplace for individuals and families. You can find out more by phoning 1-855-355-5777 or at www.nystateofhealth.ny.gov.

One Stop Career Centers

The state has a network of convenient One-Stop Career Centers with experienced staff who can help you identify your skills, update your resume, and find your next job. They have data on training, and offer other services to help you find a job. www.broometiogaworks.com

Training Opportunities

If you are receiving unemployment insurance and are interested in attending training, you should contact your local one-stop career center as soon as possible to receive benefits you may be eligible for. Call the Workforce office closest to you to schedule an appointment with an employment counselor. For Broome County call 778-2136, for Tioga County call 687-8500

211 Helpline

211 is a telephone number you can call to find out what services are available in your county.

Dial 211 and talk with someone who will help you find services ranging from job training programs, employment one-stop centers, financial counseling, mental health services, legal assistance, food pantries, and much more. www.firstcallforhelp.info

Consumer Credit Counseling Service

Provides the local community with a non-profit, licensed and accredited agency dedicated to educate and empower consumers to obtain and maintain financial stability. They offer financial counseling, bankruptcy counseling, and debt repayment services. Call at 800-479-6026 or visit on the web:

www.CreditHelpNY.org

Veterans Services

New York State's One-Stop Career Centers are proud to offer Priority of Service to veterans and their eligible spouses. If you served in the military, you will be served first by the next available staff member and given first priority for jobs and training for which you are eligible and qualified. Your local vet representative can make employment referrals, help with veteran benefit referrals as well as many other services. Visit at <http://www.labor.ny.gov/VETs/VETINTROPAGE.shtm>

Job Search / Assistance Websites

Career Zone offers up-to-date career information, tools to assess your career interests, online resume, cover letter and reference list builders, and useful NYDOL publications. It is a valuable internet resource for job seekers. Visit at www.nycareerzone.org

Indeed.com

Indeed.com is a search engine for jobs, allowing job seekers to find jobs posted on thousands of company career sites and job boards. It is a spider site that draws job postings from other job sites allowing for one stop shopping. It is user friendly and also provides an email alert function.

www.indeed.com

New York's Job Central

Visit our site and see how we can work for you! You'll be able to search for jobs and related labor information about your career. By signing up you can create a resume, apply for jobs and have job listings sent to your email. <http://www.labor.ny.gov/jobs>

New York Wired

Discover online courses to enhance your skill level. There are more than 6,700 courses from word processing to programming, from medical office to industrial safety. Earn certificates and get ready for your next job. For more information www.broometiogaworks.com

Smart

Web-based Skills Matching and Referral Technology (SMART) program analyzes resumes for skills and work experience, then electronically contacts unemployed New Yorkers via e-mail, recommending job openings in their areas to them based on their past work history, experience and skills. For more information or to submit your resume to this program contact your local one-stop.

Important websites:

www.labor.ny.gov

www.servicelocator.org

www.broometiogaworks.com

www.opportunity.gov